

My-eSign Legality Statement and Certification

European Union eIDAS (EU No.910/2014)



My-eSign provides you with a legally binding eSignature solution for your contract needs. My-eSign complies with the requirements of the the European Union eIDAS (EU No.910/2014) regarding electronic signatures and transmissions, thus making it fast, easy, efficient, and legally binding.

Digital certificates provide higher levels of identity authentication and document transaction security, usign cryptography Public Key Infrastructure (PKI) technology to issue certificates based on X.509 standards to connect the digital identity of a signer remotly. My-eSign platform offers a full range of signature capabilities using digital certificates and one time password code by SMS.

Signature authentication

My-eSign authenticates document signers so you know who is signing your documents. Any person signing a document via My-eSign must be identified by the document issuer with identity card, name, email, mobile phone information and the acceptance of the privacy treatment to comply with the terms of the law. To protect My-eSign user accounts, all user information transferred is 256-bit SSL encrypted. We also seek to prevent others from accessing or using your account by imposing automated session time-outs, and emailing you every time a contract is sent to, received by, or signed under your account. To view and sign/reject the document remotely, the signer must enter the OTP code he receives on his mobile phone via SMS.

Signature affixation

Each signature on a contract is imposed and affixed to the contract adding at the end of the document an audit trail page with information on the signer and the conditions of service as well as a water mark on all the sheets. The audit trail contains mobile phone, OTP code and a globally unique identifier, or PID, that can be used to look up a record in our database, which shows who signed a document and when.

Contract authenticity

My-eSign is designed to keep your contracts secure and prevent tampering of the contract during and after the signing process. Utilizing hashing technology, My-eSign creates a unique record of the underlying document before either party signs it and then creates a separate unique record of the underlying document that contains all of the signatures. If you ever need to prove there was no tampering between the pre- and post-signed documents, My-eSign can provide you with the two unique document records and the information about the sign done. My-eSign utilizes the same technology to help protect your eSignatures.

Court-admissible transactions log

My-eSign creates a comprehensive transaction trail between signing parties. To provide you with a transaction history, we track and timestamp various information from the moment the document is submitted for signature to when it is completely signed and secured, such as IP information and UserAgent browser information.

Secure cloud

We take your contract information security seriously, which is why sensitive communications with My-eSign are protected with SSL encryption Sectigo. We use maximum security, for professional SMS sending in over 200 countries around the world with direct SS7 connections with all mobile operators guaranteed by Gruppo Mobyt Spa and Amazon secure layer. The emails are sent via TurboSMTP Delivery Tech.Corp., a bulk service that complies with the highest security standards and required by the GDPR, the new European Privacy Regulation. The WhatsApp messages are sent using Instant Messaging APPs service. Additionally, we encrypt all of your statically-stored user files and signature information in Fastweb Data Center TIER IV Milan (Italy), which are housed in an ISO 9001/27001 certified data center, monitoring H24 by Virtual Solution Srl and restrict physical and employee access to it.

Api function

Specific API allow you to connect My-eSign with any software already present in your company, thus making dematerialization in your cloud more efficient. The mail to sign function makes it even easier to send mass contracts to be signed without the need for demanding developments.

Any platform solution

My-eSign is a universally accessible solution, as only an Internet connection, a major web browser is required to sign a contract and a mobile phone. This means that just about anybody you request a signature from can access and sign the documents you send them. You can also easily download and access your contracts that are processed through My-eSign, as we provide all documents in PDF format.

Certificates, security appliance and partners

SSL: <https://sectigo.com/legal>

Data center: <https://www.server.it/datacenter>

SMS sender: <https://www.mobyt.it/azienda>

Mail sender: <https://www.serversmtp.com/it/termini-e-condizioni>

Whatsapp sender: <https://www.waboxapp.com/terms>

